

New Horizons Newcastle

Remote Mentored Learning Roadmap

ITIL

● ITIL Foundation

CompTIA

● A+

● Network+

● Security+

Cisco

● Interconnecting
Cisco Networking
Devices

ICND1

ICND2

Microsoft Office

● Excel 2010 or 2013

Part 1

Part 2

Part 3

● Word 2010 or 2013

Part 1

Part 2

Part 3

● PowerPoint 2013

Part 1

Part 2

Microsoft Operating System

● Windows 7

Installing and Configuring
Windows 7 Client (2692)

Troubleshooting and Supporting
Windows 7 in the Enterprise (2693)

● M CSA Windows 7

● Planning and Managing
Windows 7 Desktop
Deployments and
Environments (2694)

● Windows 8

Configuring Windows 8.1
(20687)

Supporting Windows 8.1
(20688)

● M CSA Windows 8.1

● Windows 10

Installing and Configuring
Windows 10 (20697-1)

Deploying and Managing Windows 10
Using Enterprise Services (20697-2)

● M CSA Windows 10

● Supporting and Troubleshooting
Windows 10 (10982)

Office 365

● Office 365

● * Managing Office 365 Identities
and requirements (20346)

● Enabling and Managing
Office 365 (20347)

● M CSA Office 365

Microsoft Server

● Windows Server
2012

Installing and Configuring
Windows Server 2012
(20410)

Administering Windows
Server 2012 (20411)

● Configuring Advanced
Windows Server 2012
Services (20412)

● M CSA Windows Server 2012

● Exchange Server
2013

● Core solutions of Microsoft Exchange
Server 2013 (20341)

● Advanced solutions of Microsoft
Exchange Server 2013 (20342)

● M CSA Exchange Server 2013

● SharePoint Server
2013

● Core solutions of Microsoft
SharePoint Server 2013 (20331)

● Advanced solutions of Microsoft
SharePoint Server 2013 (20332)

● M CSA SharePoint Server 2013

System Center

● SQL Server

● Querying Microsoft SQL
Server 2012 (20461)

● Administering Microsoft SQL Server
2012 Databases (20462)

● SCCM

● Administering System Centre
Configuration Manager
(20696)

Key:



MCSA



* MCSA
(requires additional module)

What is Remote Mentored Learning?

Remote mentored Learning is a unique approach that sets us apart from all other training providers. It enables staff to receive training quickly without taking any time away from work. All of our sessions outlined here, are not restricted to a rigid schedule and can therefore, be scheduled around business needs without incurring any travel and accommodation costs.

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